

Privacy and Your Health Information

We are committed to protecting your privacy and the confidentiality of your health information. We collect and use personal information in accordance with the **Privacy Act 2020** and the **Health Information Privacy Code 2020**.

Why we collect your information

We collect information about you so we can:

- Provide safe, effective, and appropriate care and treatment
- Keep you and others safe
- Manage and improve our services
- Meet reporting obligations to Health New Zealand | Te Whatu Ora and the Ministry of Health
- Support teaching, training, audit, and quality improvement
- Contribute to approved research, where applicable

You are not required to provide personal information, but without it we may not be able to provide appropriate care.

How we use and share your information

Your information is used by the clinical and administrative staff directly involved in your care. We may also share relevant information with:

- Other health professionals involved in your treatment and care
- Laboratories, imaging, or referral services as required
- Government or regulatory agencies where required or authorised by law
- Approved researchers or auditors, where data is de-identified

We will not share your identifiable information with anyone else without your consent unless we are required or authorised by law, or there is a serious risk to someone's health or safety.

How we keep your information secure

- Physical records are stored in secure, locked areas
- Electronic records are held in secure systems with password protection, encryption, and audit tracking
- Only authorised staff can access your information for legitimate work purposes

Title	A 1.6 Privacy and Your Health Information		
Pathway	G:/ A Administration / A 1.0 Entry and Exit to Service	Version	1.0
Issue Date	06-Nov-25	Review Date	06-Nov-26
Author	J West	Approver	J West

Your rights

You have the right to:

- Access your personal and health information
- Request correction of any information you believe to be inaccurate
- Ask us not to release your information (where possible)
- Make a privacy complaint to us or to the **Office of the Privacy Commissioner** (www.privacy.org.nz, 0800 803 909)

Contact us

If you have questions or concerns about your privacy, please contact our **Privacy Officer** at reception@amac.org.nz.

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