



## Appointment Information

Please read the information below to assist you to plan your day and help you to have the least stressful day as possible.

**Our address is:** 1st floor 283-289 Dominion Rd Mount Eden Auckland, towards the city end of Dominion Rd.

**Contact telephone number:** 09 6386040

## General Information

- **Child care**

Today is all about you. To ensure a restful environment for everyone please arrange childcare/after school pickups etc. to avoid you feeling stressed or hurried.

- **Support people**

You are welcome to bring a support person with you to any appointments. If you are having a surgical procedure you cannot drive yourself home.

- **Scheduled appointment times**

Auckland traffic congestion is a huge problem. Please allow plenty of traveling time to arrive at your scheduled appointment time. Unfortunately late arrivals experience unavoidable waiting or rescheduling of the appointment to a later date which may be too late for medical abortion. We will not inconvenience other patients if you arrive late.

- **Parking**

There is limited parking space behind the clinic, accessed by a driveway down the side of the building, Use only the spaces marked AMAC, so your car won't be towed away. Closed circuit TV security cameras are in operation for your safety. However, Parking is at your own risk and AMAC takes no responsibility for damage/theft of vehicles or property on the car park. There is also one hour parking directly opposite the clinic.

- **Cell phones and devices**

For the privacy of yourself and others, the use of camera or recording function on devices is prohibited in all areas of the clinic. Cell phones must be switched to silent mode. Internet and Netflix is available.

- **Translators**

If your English language is insufficient for the interviews and informed consent, for your safety and wellbeing you must be accompanied by a competent translator. They must be fluent in both English and your first language. Family members and partners are not acceptable as translators. Please contact AMAC in advance if you need assistance with translation services as they often need prior notice.

- **Identification**

If this is your first appointment at AMAC, it is important to bring your passport for identification and funding purposes.

- **Service fees for non-funded patients**

The full fee is payable on the appointment day by EFTPOS, Visa, Cash or MasterCard. We do not accept personal or business cheques, payment by account, or time payments.

- **Cancellation of Appointments**

If you are unable to keep your scheduled appointment or no longer require it, we would appreciate at least 24 hours' notice of cancellation. This allows others who may be waiting to use that appointment.

- **Additional Abortion Procedure Information**

Have your breakfast as normal.

Wear comfortable clothing and bring a spare pair of underwear.

Bring any documents given to you by your health professional.

Bring your favourite book or electronic device, as there will be waiting time for medications to take effect.